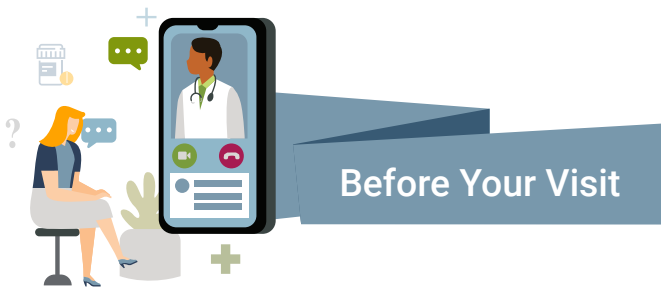


FINANCIAL PLANNING FOR YOUR VISIT

Contact us to learn more at:



Information powered by Ensemble Health Partners®



Before Your Visit

You will receive a call from our

, who will:

- Verify your insurance information
- Provide you with an estimate



Day of Your Visit

When you arrive at the hospital or facility for your procedure or test, you will need to provide:

- A Photo ID
- Current Insurance Card
- Method of Payment (if required)



After Your Visit

- An insurance claim will be submitted
- If payment is required, up to _____ statements will be sent out
- Reminder call may follow the first statement
- You may pay online at _____, over the phone or via mail
- To set up a payment plan, please call _____
- Financial assistance is available if needed. For additional information please call: _____



FAQs

Do I pay upfront?

Our practice is to collect all known fees when you register, including deductibles, co-pays and co-insurance. This is an estimate based on your anticipated services. Your final bill might be lower or higher than the estimate, depending on the actual services you receive. Once we confirm the services provided during your stay, we will either process a refund or request additional payment.

What about my health insurance payment?

If you have health insurance, we will bill your insurance carrier shortly after your visit. In many cases, your insurance carrier will pay within 30 days. Your insurance company might contact you for additional information to help process your claim. If this happens, please respond as quickly as possible to ensure you receive the maximum benefits.

Will the billing office call me?

If you pay up front, it is unlikely we will need to contact you again, unless your insurance determines there is an additional balance due from you.

I don't have insurance. How do I pay?

If you don't have insurance, you will be asked to pay your estimated cost for services rendered, which includes an uninsured discount. If you are unable to pay, we will work with you to:

- Apply for coverage through _____
- Apply for Financial Assistance
- Set up a payment plan

Can I get an exact pricing quote?

We will do our best to provide you with a range of what you can expect to pay, based on contracted rates ordered for similar services. Price quotes are not guaranteed, since your services might vary due to treatment decisions, unforeseen complications, additional tests or services ordered by your physician and variation in your particular clinical needs.

Why might I get more than one bill?

We will be sending you the bill incurred for the services provided at the hospital or facility. Some of the care provided to you during your stay might also be from providers who bill separately. These professional services include, but are not limited to:

- Anesthesiologists
- Cardiologists
- ER Physicians
- Hospitalists
- Pathologists
- Radiologists
- Other Providers